TEMPULLI

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NARRATIVE REPORT

ACADEMIC STAFF EVALUATION OF INFRASTRUCTURE AND ADMINISTRATIVE SERVICES

Academic year 2024–2025
Institution: Tempulli College

June, 2025
Based on: Questionnaire for Academic Staff (Likert 1–5)
Number of respondents: 7 persons

1. General Summary

The overall evaluation from the questionnaire results in an average of 4.10, which shows that the academic staff perceive the institution as having a high level of performance, cooperation and working conditions.
Most questions received responses at the "Agree" and "Strongly agree" levels, showing that the institution enjoys internal trust and stability.

2. Area Mission and Institutional Organisation

- **The mission of the institution is well known to all of its staff**
  7 out of 7 persons (100%) strongly agree.
  This shows that the vision and mission are clear and are integrated into daily work.
- **The institution has carried out comparative evaluations with other institutions** –
  5 out of 7 persons (71.4%) agree.
  This suggests that evaluations have taken place, but regional comparisons need to be intensified.
- **The internal organisation of the institution is satisfactory** –
  4 out of 7 persons (57.1%) agree.
  A revised assessment of the internal structure is needed for greater efficiency.

Area average: 4.1
Conclusion: The mission and strategic direction are clear; improvement of internal organisation and benchmarking with institutions in the region are needed.

3. Area: Human Resources and Working Environment

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- **The profile of the academic staff is satisfactory** –
  7 out of 7 persons (100%) strongly agree.
- **Gender ratios in the institution are balanced** –
  6 out of 7 persons (85.7%) agree.

Area average: 4.3
Conclusion: The staff perceive the academic composition as balanced and professional. There is a positive climate of cooperation, respect and interpersonal communication.

4. Area: Support Services (Library, Career, Finance)

- **The Career Counselling and Development Office provides useful counselling** –
  5 out of 7 persons (71.4%) agree.
- **The library provides quality services** –
  4 out of 7 persons (57.1%) agree.
- **The finance unit provides efficient and satisfactory services** –
  5 out of 7 persons (71.4%) agree.

Area average: 3.9
Conclusion: Administrative services are efficient, but enrichment of the library and improvement in the digitalisation of services are required.

5. Area: Research and Professional Development

- **Encouragement to participate in research projects** – 5 out of 7 (71.4%) agree.
- **Support for scientific publications** – 4 out of 7 (57.1%) partially agree.
- **Participation in scientific conferences** – 6 out of 7 (85.7%) agree.
- **Professional development of staff** – 5 out of 7 (71.4%) agree.

Area average: 3.9
Conclusion: There is good institutional support for professional development and research, but there is a need for **a restructuring of the support system for scientific publications** and a **dedicated fund for Research & Development**.

6. Area: Infrastructure and Hygiene

- **Access to printing and photocopying equipment** – 7 out of 7 (100%) strongly agree.
- **Hygiene conditions in the institution** – 6 out of 7 (85.7%) agree.
- **Teaching staff offices are equipped with all the necessary tools** – 6 out of 7 (85.7%) agree.

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Area average: 4.4
Conclusion: Infrastructure and physical conditions are at a high level, with modern equipment and clean premises. Only an expansion of collaborative spaces is needed.

7. Open Comments from Academic Staff

No.	Comment
1	I have no additional comments
2	The points where the evaluation is negative should be reviewed
3	No, I have no comments
4	I have none
5	Through a culture of joint work and cooperation for the sake of the quality of higher education
6	No
7	I have none

Summary:
The comments show general satisfaction with institutional functioning. Only one participant stressed the need for the points with lower ratings to be analysed separately, a valuable suggestion for the process of continuous quality improvement.

8. Conclusions and Recommendations

1. Continue good practices in communication, support and working conditions.
2. Strengthen the component of **scientific research and publications** through institutional funds.
3. Improve aspects of **internal organisation** and resource management.
4. Develop a plan **for regional benchmarking** with peer institutions.
5. Establish a **research and development unit** to coordinate projects and publications.

Final evaluation of the institution: 4.10 / 5
Number of participating staff: 7 persons
Status: An institution with stable performance, dedicated staff and a suitable academic environment.